

Moving Restrictions & Rules

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The Trusted Mover™

Keep Irreplaceable Items WITH You

We suggest that irreplaceable and sentimental items be carried with you instead of on our trucks. If one of our movers finds one of these items, we will have them return it to you immediately for safekeeping (do a sweep before we arrive). Such items are included in the following list.

Things of Value

- Stocks and Bonds
- Airline Tickets
- Jewelry and Watches
- Loose Cash
- Checkbooks
- Keys to Furniture, Safe, Home, and Cars
- Family Photographs and Albums

Technology

- Cell Phones and Pagers
- Family Video Tapes
- Computer and Storage Discs
- Home Theater Equipment and Remote Controls

Professional Files

- Financial Documents
- Deeds and Titles
- School Records
- Medical & Dental records
- Prescriptions
- Insurance Policies
- Documents for Your New Home

Restricted Large Pieces of Furniture

The following pieces of furniture we do not move. We recommend hiring a Piano Mover for the following pieces.

- Grand Pianos

- Safes over 400 lbs
- Pool tables (we can move them in 1 piece but cannot dissemble)
- Exercise Equipment

Hazardous Materials

Hazardous materials are items that are flammable, corrosive, or explosive. Please make arrangements to move the following items prior to our arrival as these items CANNOT be put in our trucks or in storage:

- Fire Extinguishers
- Household Batteries
- Matches and Lighters
- Aerosols and Chemicals
- All types of Fireworks
- Guns and Ammunition
- Pesticides and Poisons
- Ammonia and Fertilizer
- Paints and Paint Thinner
- All Cleaning Products
- Nail Polish and Remover
- Solvents and Bleach
- Propane Tanks and Gasoline
- Car Batteries and Motor Oil
- Charcoal and Lighter Fluid
- Kerosene and Sterno Fuels

No Passengers in our Vehicles

Please be aware that we are not able to take passengers in our trucks or offer a ride to customers. Please arrange transportation to your new location prior to our arrival.

Road Restrictions Options

Please be aware that you may be moving into or out of an area where road restrictions are enforced. Because these restrictions change often, you will need to notify your [Moving Consultant](#) prior to your move. It is illegal to drive on a restricted road; fines are very costly and vary city by city. The following are the road restriction options:

- **Alternate Route**
Please let us know what road is restricted and the alternate route for us to take.
- **Road Permit**
If no alternate route is available, please try to arrange for a permit that will allow us to travel the route. Please be aware that not all cities will issue permits.
- **Shuttle Truck**
We can arrange to bring smaller rental trucks with lower axle weights. The cost of these vehicles will be in addition to all other charges and added to your final moving bill.